

# Successes in Action: Peer to Peer Learning Session

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## **Successes in Action: Peer to Peer Learning Session**

- The purpose of this event is to explore Diversity, Equity, and Inclusion experiences in the workplace to determine best practices for employee and organizational success.
- Participants will explore how Diversity, Equity, and Inclusion (DEI) influence policies, practices, and relationships in the workplace.
- Participants will engage in a reflective dialogue to share DEI experiences as well as best practices for creating a positive, inclusive work environment.
- Participants will learn how to acquire resources that support DEI initiatives in the workplace.

#### **EQUALITY VERSUS EQUITY**



In the first image, it is assumed that everyone will benefit from the same supports. They are being treated equally.



In the second image, individuals are given different supports to make it possible for them to have equal access to the game. They are being treated equitably.



In the third image, all three can see the game without any supports or accommodations because the cause of the inequity was addressed.

The systemic barrier has been removed.

# Removing the systemic barriers



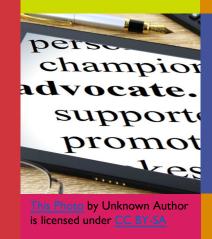
# Definition of "System"

"regularly interacting or interdependent group of items forming a unified whole"

- Merriam Webster Dictionary

#### Self Advocacy

"...being able to work within a system, knowing how and when it is necessary to challenge that system, while demonstrating independence"



Cultivating Self-Advocacy for All Students on College Campuses

Kathleen A. D'Alessio and Dorothy A. Osterholt

https://nebhe.org/journal/cultivating-self-advocacy-for-all-studentson-college-campuses/



# Know Your Rights (and our students' rights!)

Student conduct, support and intervention > Student conduct > Community standa

#### Community standards and university p

It is the responsibility of each community member to become familiar with the stand State University community. Information regarding specific university policies, including available below.

Student Code of Conduct

Student Rights and Responsibilities

Non-Discrimination/Affirmative Action Policy

Acceptable Use of Information Technology Resources

House & Residential Life Community Living Guide (PDF)

Sexual Assault Policy

Sexual Harassment Statute

WAYNE STATE UNIVERSITY	
1	
Office of Equal Opportunity	
211100 St. 24mm 2550 tm	
Aboutus	* > Laws and definitions
Services	Laws and definitions
Policies	Laws and definitions
Resources	Federal laws
Training sessions	Major federal laws covering affirmative action, equal opportunity, discrimination a
Laws and definitions	Equal Pay Act of 1963 protects men and women who perform substantially e
Accommodations for faculty and staff	sex-based wage discrimination. The U.S. Equal Employment Opportunity Com
Faculty hiring process	<ul> <li>charged with enforcing the EPA.</li> <li>Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis or</li> </ul>
FAQ	program or activity receiving Federal financial assistance. Programs and activ
Contact Us	assistance from the United States Department of Education are covered by T Department of Education), is the law enforcement agency charged with enfor
	Title VII of the Civil Rights Act of 1964 prohibits discrimination in employme
Title IX	and religion. It also is unlawful under the Act for an employer to take retaliato
	opposing employment practices made unlawful by Title VII or for filing a discr
Report incidents of sexual	assisting or participating in an investigation, proceeding, or hearing under Titl
misconduct	Commission (EEOC) enforces Title VII against private employers and the Employers of Use Income Division, U.S. Department of Justice enforces Title VII against state and local states.

• Executive Order 11246 requires certain government contractors to engage i

Accommodations

#### Accommodations and services

Accommodations and services are individualized and based upon the student's documenta sufficient documentation supporting the need for appropriate and reasonable accommoda services cannot be guaranteed if students choose not to follow the procedures for register

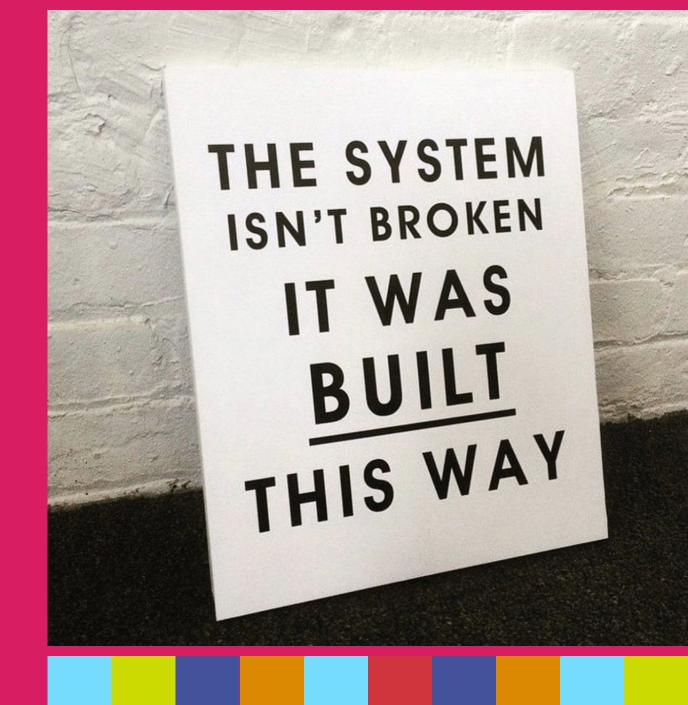
Accommodations and services can be revisited as needed, but they are not retroactive and procedures are not followed with reasonable, advance notice. Accommodations and servic the following:

- 1. Alternative testing
- 2. Interpreter/CART reporting
- 3. Alternative text format
- 4. Note taking assistance
- 5. Assistive technology
- 6. Use of SDS exam/study rooms

Think of a time you noticed something that was unfair in a work or school setting. Did you speak up about it? Why or why not? Let us know in the poll & chat!

# Navigating the Higher Education System

Higher Education was not designed for everyone



# College is confusing especially for those with limited exposure to the higher ed system



#### Advocating for and with our students

#### Individual level

- Accompany students to meetings and/or get cc'd on emails
- Demystify university processes for students as they encounter barriers
- Help students manage deadlines, paperwork, and other bureaucratic systems
- Empower students!

#### Institutional level

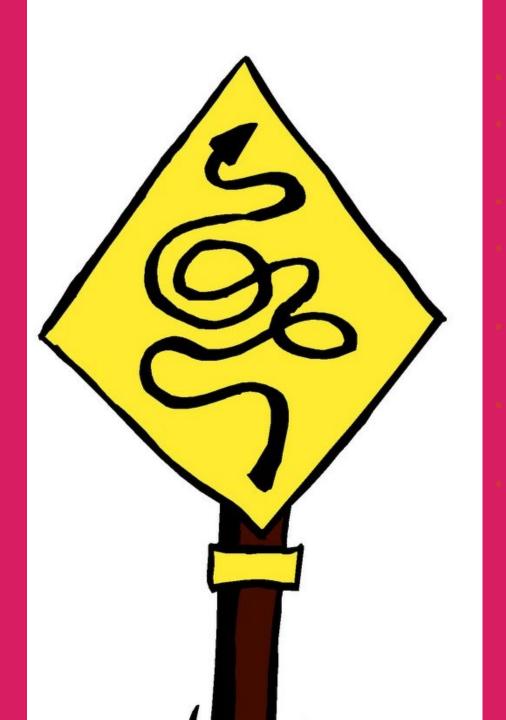
- Fight for more transparency and easy to navigate processes/procedures
- Collect and share data, student stories, and anecdotes with "higher-ups"
- Challenge unfair policies
- Empower students!

Encourage students to ask questions and seek out as much info as possible

(this is good advice for us as well!)



# Navigate & Negotiate



Understand university systems

Add clarity and transparency to processes/procedures

Share little-known resources

Clear up misconceptions and confusion

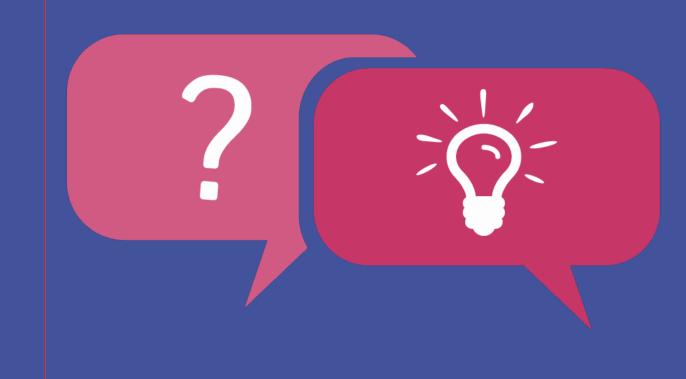
Help point others in the right direction

Provide solid referrals and follow up

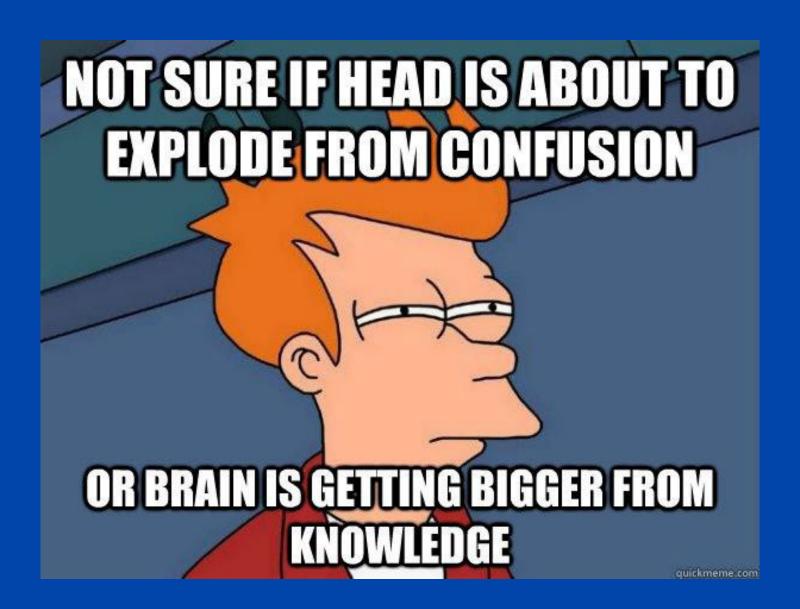
Identify & dismantle systemic barriers

#### What does advocacy look like for you?

- Creating, managing, delivering interventions yourself?
- Serving as a "broker" & connecting/referring students to other services?
- Working one-on-one with students to solve individual problems?
- Navigating systems & advocating for larger change to benefit a whole population of students?
- A combination of some/all of the above? Something totally different?



#### Questions so far?



# Identifying & Dismantling Structural Barriers

#### **Advocacy: Step-by-Step**







Collect Info & Data



Find Allies



Implement Interventions

#### **Identify Issue**





Observations from speaking with students, colleagues, external partners, etc.

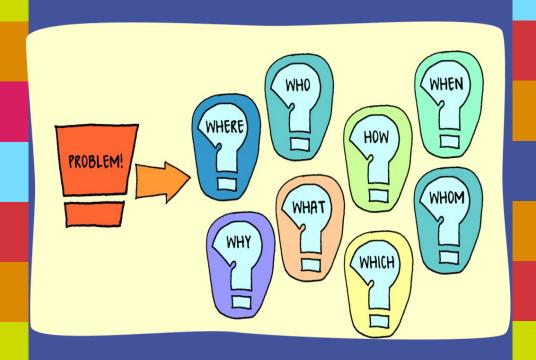
Identifying patterns & notice when a student issue is part of a larger problem





is available? More importantly, what is NOT available?)

Why does this matter?
Include all reasons: from a
warm fuzzy standpoint to an
economic standpoint)



Where are your students "falling through the cracks?"

 What admissions policies/procedures/norms prevent students from even getting to you?

- "Bottleneck" courses?
- Program requirements?
- Developmental courses and/or prerequisite work?
- Date/time/mode of course offerings?
- Are some populations succeeding / not succeeding at different rates than others?

**Identify Issue** 

### If you're interested in issues related to faculty & staff retention

- How are your position descriptions written?
- Where are you advertising open positions?
- How are your search committees formed?
- What type of onboarding will new employees have? What kind of ongoing support can employees expect once onboarded?
- When people have left, why have they left?
- What trends have you noticed in your employee retention? (or attrition!)



**Identify Issue** 

## Collect Info



Reports & dashboards



Save relevant evidence



Anecdotal data



Systems mapping



Benchmarking



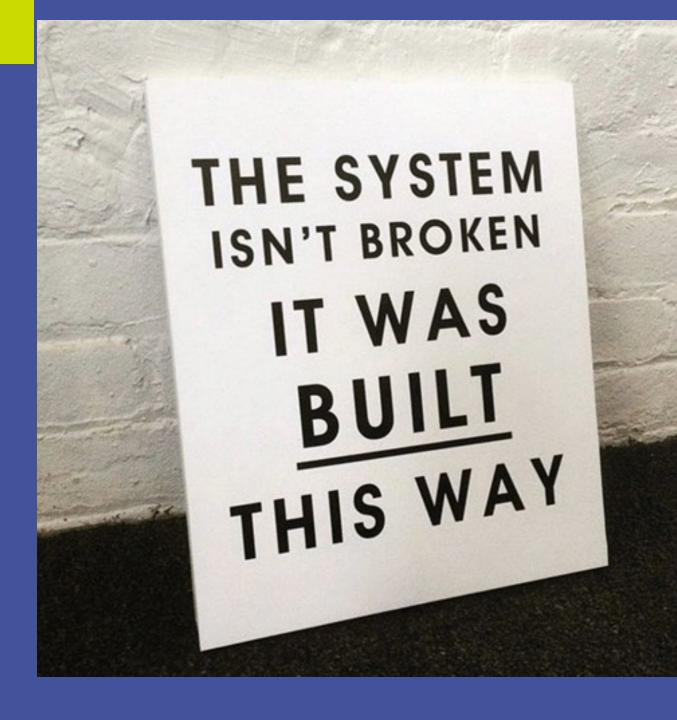
Look at the literature



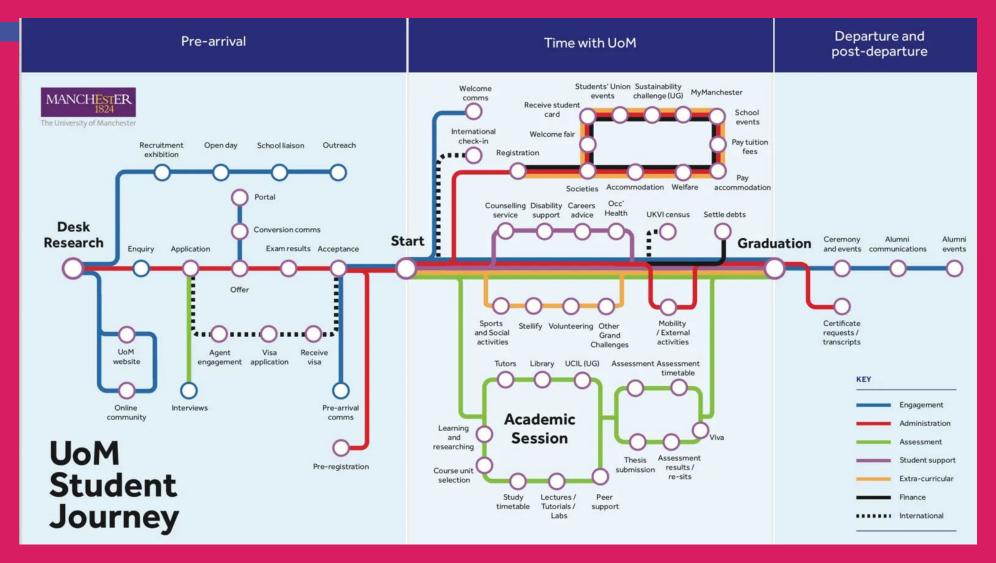
Disaggregate, disaggregate

#### Collecting information / data

- Look at any data you have access to. In what ways are the people represented in that data the same?
  - For example: for an advisor, this might be disaggregating student advising appointment data by race, FTIAC status, etc.
- Recruitment data: What are the demographics of WSU?
   Of Detroit? Of Wayne County? Does our current
   enrollment match the demographics of our area? If not
   (spoiler alert they do not), why?
- Graduation rates: How quickly are students graduating?
   Which students are not graduating at the same rates as their peers? Why?
- DWF (drop/withdrawal/fail) course data. Who is passing? Who isn't? Why?
- What groups are under or overrepresented in different spaces?



## System Mapping



# Find Allies



Talk about issue with colleagues



Is there a specific person/office on campus knowledgeable about this issue?



Who is facing similar challenges?

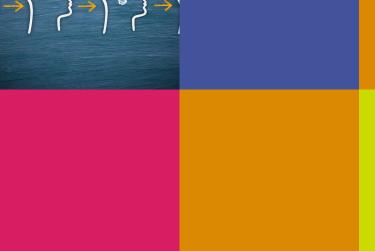


Brainstorm with ally and discuss possible interventions & solutions to find a way forward



Are other schools/universities doing this well? Can you connect with them? What about allies in the community?







- What is your desired resolution and how can you get there?
- Don't only think of your end goal, what steps need to happen along the way to reach your desired resolution?
- What do you realistically have the capacity to do? Is this sustainable?
- How can you institutionalize your interventions?
- How can you assess the effectiveness of your interventions?



# Barrier Identification

Are you aware of a structural barrier in your unit/program/committees/etc. that you want to address but don't know where to start? Now is the time!

What structural barriers have you noticed in your area? What are some steps you can take to start to dismantle them?

Let's Practice!

## Activity Time!



https://jamboard.google.c om/d/1GSDzfYh8o20bTtr id-Q7EHyyVQ14x9VOdLiSp 6eVcls/viewer

#### Let's solve ALL the problems!

Click on Jamboard link

Work in groups of 8-12 people to identify as many DEI related systemic barriers as possible in the next 10 minutes

Come back together to debrief and view all our world changing ideas. High fives!

(Don't leave because we're putting you in breakout rooms! It'll be painless, I promise ©)

#### **Next Steps!**

What is one of the biggest barriers to student success that you've noticed in your area?

Familiarize yourself with relevant resources (online, local community, campus, etc) and research, begin collecting data, and start documenting your interactions and observations

Establish a network of liaisons / allies

Systems mapping: Identify service gaps or structural barriers in programs & processes

Determine what is the ideal solution to the issue. Students, faculty, and staff work together to devise a path forward







Questions, Comments, Thoughts?

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