



Customer Service  
With a Human Touch  
(C A R E)

featuring

Walt Stasinski, M.Ed. M.P.H

Friday,  
September 17, 2004  
12:00 – 2:00 pm

McGregor Conference Center

*A WELCOME BACK WEEK EVENT*

Limited Seating Available – Lunch Provided

For reservations contact  
Bill Roberson 7-3592 or [ag1885@wayne.edu](mailto:ag1885@wayne.edu)